

Policy for the Quality

TERRA NOVA L.t.d Environmental – Engineering – Consultancy’s policy is to achieve and maintain the highest level of quality in the services it provides within the context of its operations. For this purpose, the company applies a Quality Management System according to Standard ISO 9001:2015.

The company provides services according the requirements of the Standard, the customer needs, the existing legislative and regulatory framework, the standard procedures followed and the requirements of organizations providing recognition.

The Company's management is committed to good professional practice, ensure quality of the work done and the continuous improvement of the Quality Management System by setting and implementing goals, always in compliance to the existing legislative and regulatory framework, customers care including the protection of their confidential information and proprietary rights.

Each member of the company is aware of the documentation of the Quality Management System, applies the procedures and knows its responsibilities.

In addition, the Company's policy is to oppose bribery and corruption phenomena and that the Company's activities are carried out in a socially responsible manner. This is achieved through appropriate training to new and existing employees, at regular intervals, on how to implement and adhere to this policy, by separating responsibilities and conducting internal audits.

The Administration is committed to support all company’s members with all the necessary tools and resources in order for the Quality Management System to operate efficiently and meet the purposes of its creation.

This policy is published, communicated, implemented and supported by all members of the company.

The Manager Director

Ioannis Spanos

